

The KnittingZone Inc.
HiyaHiya Knitting Needles and Accessories
New Account Information Sheet

Company Name: _____ Date: _____

DBA (If Different): _____

Owner's Name (Please print): _____

Contact Name: (If different): _____

BILLING Address 1: _____

City, State, Zip _____

(or Province, Postal Code):

SHIPPING Address 1(If Different): _____

City, State, Zip _____

(or Province, Postal Code):

Preferred Shipping Method: US Mail UPS Cheapest Way Fastest Way

Phone: _____ Fax: _____

Email: _____ Website: _____

Resale ID **REQUIRED**: _____ Issuing State: _____

Type of Business: Retail Internet Catalog

Store Hours: _____

Best Time to Contact you: _____

Do you wish to be listed on our website?: Yes No

Payment Method: Credit Card (Visa, MasterCard, Discover, Amex) PayPal
 Call for payment info Terms (Complete Credit App)

Name on Card: _____ Exp: _____

Credit card Number: _____

Credit Card Billing Address (If different than billing address):

May we keep your Credit Card Info on file? Yes No

How did you learn of us? _____

The KnittingZone Inc
HiyaHiya North America
Order Terms & Conditions

1. We offer wholesale pricing to retail businesses in our industry. We do not offer wholesale pricing to co-ops, knitting groups or home-based businesses. If you are a new business please save time by providing two wholesale/trade references.
2. Initial minimum order for established retailers is \$100; under certain circumstances a higher opening order may be required. New Account Info Sheet and sales tax exemption number are required. Subsequent orders less than \$50 may incur a \$5.00 low order fee.
3. By providing us with your email address you grant permission for us to contact you regarding your orders and to subscribe you to our monthly newsletter. You may unsubscribe from our newsletters at any time by clicking the link on the bottom of the newsletter.
4. To keep our costs down (and yours too) payment is required prior to shipment. We accept paper and electronic checks, American Express, VISA, MasterCard, Discover and PayPal. Terms may be available. Please request a credit application if you would like to apply for terms.
5. Buyer is responsible for shipping costs. We offer free shipping for North American orders over \$400 when those orders are placed online at www.HiyaHiyaNorthAmerica.com. Please call or email to request a log-in.
6. The KnittingZone Inc is not responsible for packages lost in transit. If you are not willing to accept this responsibility please request insurance on your shipments.
7. HiyaHiya Warrants products to be free of manufacturing defects and we will happily replace any defective item on HiyaHiya's behalf. To request a replacement we ask that our simple product replacement form be completed and the products be returned with the form. This allows us to identify, track and monitor all defect issues that occur with HiyaHiya products. Please use the least expensive postage method (usually a First Class Stamp) for damaged or defective items. Find the form on the web at http://hiyahiyanorthamerica.com/Product_Replacement_Request_Form.pdf HiyaHiya does not warrant or replace products that have been misused, damaged or abused. If you have any concerns that the item is not covered under the warranty we recommend that you contact us before mailing the product.
8. Out of stock items are automatically backordered. We will contact you prior to shipping backordered items.
9. Returned check fee: \$25
10. Prices subject to change without notice. By placing your order and accepting delivery you are agreeing to these terms and conditions.